

## Dear Resident - We have great news to share....

New Park Village will be taking back Rent Services from **Monday 7<sup>th</sup> April 2025**

If you have any rent related issues, concerns or questions regarding your rent account or garage account we are here to help.

Our office opening times are:

Monday: 9am – 1pm

Tuesday: 9am – 1pm

Wednesday: 9am – 1pm

Thursday: closed to the public

Friday: 9am – 1pm

New Park Village TMO phone lines are open from 9am until 4.30pm Monday to Friday.

For any assistance with rents, estate services and tenancy services, please contact New Park Village TMO by telephone on **01902 552670** or email: [newparkvillage2@wolverhampton.gov.uk](mailto:newparkvillage2@wolverhampton.gov.uk)

<b>Rents and Payments</b>	You can pay your rent online here: <a href="https://myaccount.wolverhampton.gov.uk/services/pay-for-it/rent-payments/make-payment/">https://myaccount.wolverhampton.gov.uk/services/pay-for-it/rent-payments/make-payment/</a>
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### IMPORTANT

Until further notice, **repairs** will be managed by **Wolverhampton Homes** and in order to raise a repair you will need to contact Wolverhampton Homes on the below links or telephone numbers.

<b>Repairs and Maintenance</b>	General contact number: <b>01902 556789</b> Emergency contact number: <b>01902 552999</b> (the following times are out of hours Monday to Friday, 5pm - 8.30am and weekends and bank holidays) If you smell gas the emergency number is: <b>0800 111 999</b>
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**New Park Village TMO colleagues look forward to seeing you and delivering our services.**