

NEW PARK VILLAGE

TENANT MANAGEMENT CO-OPERATIVE LTD.

BEWARE OF BOGUS CALLERS

STOP. CHECK. VERIFY.

Do not be pressured, rushed or fooled at your front door.

CALLERS MAY CLAIM TO BE FROM:

- ✓ New Park Village TMC
- ✓ Wolverhampton Homes or the Council
- ✓ Gas, water or electricity companies
- ✓ The police or a contractor

WARNING SIGNS

- ✗ Unexpected or urgent visit
- ✗ Refusal to show identification
- ✗ Pressure to pay or decide quickly
- ✗ Requests for cash or bank details

THE 3 GOLDEN RULES

1 STOP

Keep the door locked. Use a chain if you have one.

2 CHECK

Ask for official photo identification.

3 VERIFY

Call the organisation on a trusted number before entry.

NEVER GIVE OUT

BANK DETAILS | PIN NUMBERS | PASSWORDS | CASH PAYMENTS

A genuine organisation will not pressure you to provide these at the door.

LOOK OUT FOR YOUR NEIGHBOURS

Check on older or vulnerable neighbours if it is safe, and report suspicious activity promptly.

REPORT SUSPICIOUS ACTIVITY

EMERGENCY
999

POLICE
101

NPV TMC
01902 552670

12 Valley Road, New Park Village, Wolverhampton, WV10 0NZ
newparkvillage2@wolverhampton.gov.uk | www.npv.org.uk

IF IN DOUBT, KEEP THEM OUT!